# DFW METRO RAIL GUIDE



Independence Title



Dallas Area Rapid Transit (DART) gets you around Dallas, Texas, and 12 surrounding cities with modern public transit services and customer facilities tailored to make your trip fast, comfortable and economical. Its extensive network of DART Light Rail, Trinity Railway Express commuter rail, bus routes and paratransit services moves more than 220,000 passengers per day across a 700-square-mile service area.

#### Not Without Your GoPass<sup>SM</sup>

DART's GoPass app makes discovering everything DARTable a breeze. Whether you are traveling by rail, bus or both, you've got a great travel tool literally at your fingertips. You can purchase DART passes on the app, and learn when the next bus or train will arrive or leave from any station. The app also features a trip planner to help you get to your destination, and even offers a section highlighting local events accessible by transit.

You also can adventure beyond the DART Service Area – a GoPass regional ticket is good on the Trinity Railway Express (TRE) to Fort Worth, the buses of the Fort Worth T, and the Denton County Transportation Authority (DCTA) system, which includes the A-train between DART's Green Line and downtown Denton.

Download the GoPass app from the App Store or the Google Play store.

#### **Enjoy DART's Bus Services**

DART operates local and express bus routes serving Addison, Carrollton, Cockrell Hill, Dallas, Farmers Branch, Garland, Glenn Heights, Highland Park, Irving, Richardson, Rowlett, Plano and University Park. To get going, use your GoPass app or call DART Customer Information at 214-979-1111 with your origin, destination and desired time of travel. Helpful operators will recommend the most convenient route and departure time, quote the one-way fare, and advise you of any necessary transfers along the way. Customers also can plan bus and rail trips from the convenience of their personal computers with the online DART Trip Planner available on DART.org.

When traveling in downtown Dallas, visit the DART Store inside DART Headquarters at Akard Station for printed schedules or a system map. Schedules also are available at many libraries and other government centers.

# Ride the Rails to More Destinations and More Savings

The DART Rail System provides fast, convenient service to work, shopping and entertainment destinations in Dallas, Carrollton, Farmers Branch,

Garland, Irving, Plano and Richardson. Free parking is available at many rail stations, and most are served by DART bus routes specially timed to make transfers between buses and trains quick and easy.

## Connect with DFW Airport or Dallas Love Field

DART Rail connects North Texas commuters to the world via the DFW Airport Station and Inwood/Love Field Station.

TRE passengers traveling from CentrePort/DFW Airport Station to airline terminals board DFW Remote South buses on the northwest end of the rail station platform. Buses depart the station approximately every 15-30 minutes weekdays and Saturdays. At DFW Remote South, passengers connect to buses serving either Terminals A and C, Terminals B and E, or Terminal D.

Visit DART.org/DFWAirport for details.

#### Share the Ride and Save

If riding a DART bus or train doesn't fit your schedule, you can still save time and money in the carpool and vanpool programs. DART's free RideShare computerized match list puts you in touch with other commuters with similar schedules and travel habits who want to share the ride. Details are available at DART.org/vanpool.

## **Helpful Telephone Numbers**

Customer Information (routes & schedules)

214-979-1111

Employer programs, carpooling/vanpooling services

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214-747-RIDE (7433)

**Paratransit Services** 

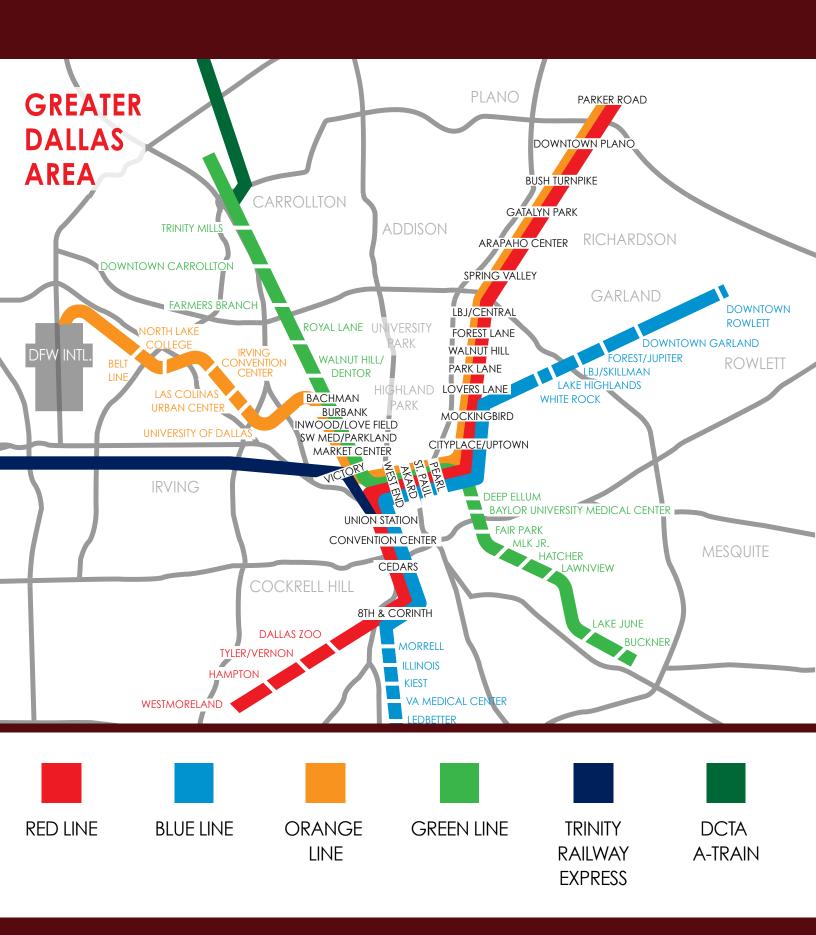
(Lift-equipped van service for the disabled)

214-515-PARA (7272)

**Administrative Offices** 

214-749-3278

Visit www.DART.org for more information and pricing.





## How to Ride the TRE

## 1. Go to the station.

TRE rail stations feature connections to other transit services and free parking at those stations with Park & Ride facilities (no overnight parking).

# 2. Buy your ticket.

You must have valid fare media to board the train - a monthly or annual pass, E PASS or validated ticket/day pass.

Fares are based on where you board and depart, not how far you travel. The fare zone divider is at CentrePort/DFW Airport Station. (At CentrePort, purchase a DART Local pass to travel east or TRE 1 Zone pass to travel west; a Regional Pass allows travel across/within all fare zones and on DCTA service.). Please check the fare type to make sure the fare media you use is valid for the zones of travel you will cross.

## 3. Before boarding, check destination signs, which designate the final stop.

#### Ticket Vending Machine Fare Media

You must have a valid ticket to board the train. If you board without a valid ticket, you may be issued a citation that can be resolved by paying a \$75 administrative fee to DART or that can be resolved in court. Only when the police or fare inspectors confirm that ALL ticket vending machines were out of service at your station of origin, will a citation not be issued.

It is good practice to arrive at the TRE platform 10-15 minutes prior to the departure time of the train to allow yourself enough time to purchase your fare media from the ticket vending machine, even if there is a line. Single-ride tickets are good for transfer to the T local bus. DART Local single-ride tickets are also good for two hours of unlimited rides on DART buses and DART Rail.

## Bicycles On TRE

Bicycles brought on board TRE Rail must be placed in the area designated for disabled customers, provided it is not occupied.

Bicyclists must consider the number of passengers on the vehicle and the impact the presence of the bicycle will have on the safety of other passengers before bringing the bike on board. Bicyclists may not block the operator's cab when it is occupied.

# Day and Monthly Passes

# In Fort Worth

Day & Monthly passes are available through the T Customer Service Center:

The T Customer Service Kiosk at the ITC, 1000 Jones St. at the intersection of 9th Downtown Fort Worth

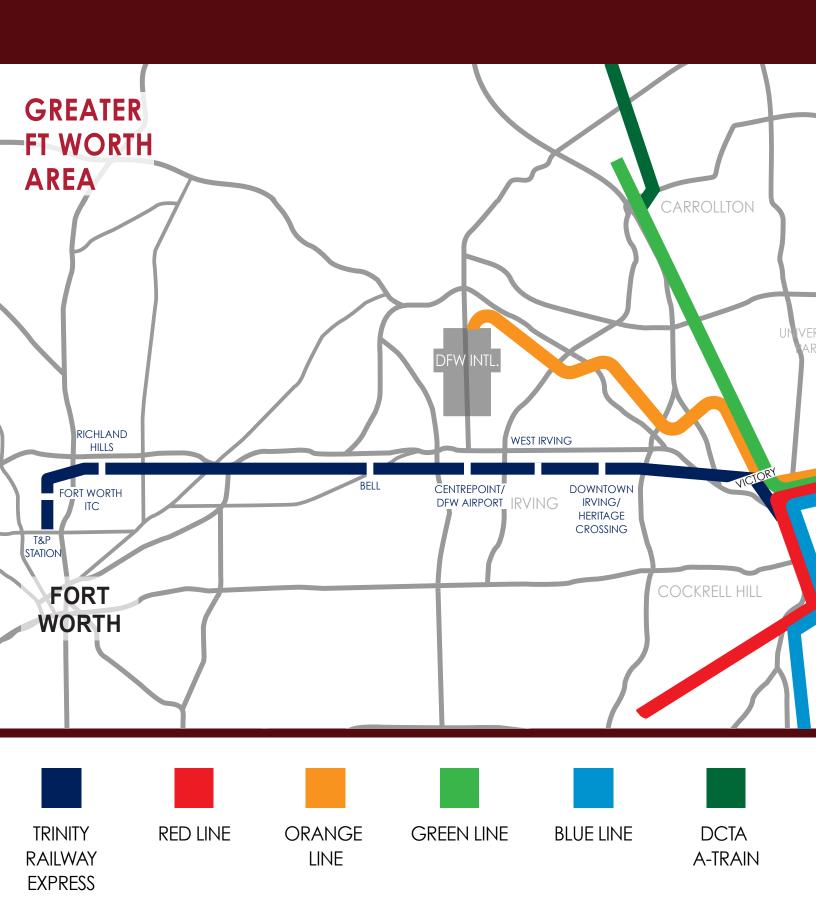
Monthly passes are available at these Tarrant County area stores:

- Minyard Food Stores
- Carnival Food Stores
- Sack 'n Save
- Fiesta Mart

#### In Dallas

Passes are available through downtown Dallas DART Store at Akard Station and at participating area stores:

- Albertsons
- Carnival Food Stores
- Fiesta
- El Mercado Azteca
- Jerry's Supermarket
- Malone's Cost Plus
- Minyard Food Stores
- Tom Thumb



**DENTON A-TRAIN** 





The A-train is a 21-mile regional rail system connecting Denton and Dallas Counties. DCTA has five A-train stations; two in Denton and three in Lewisville and also interfaces with DART at their Trinity Mills Station in Carrollton. Passengers can transfer to the Green Line, which provides access to Downtown Dallas, the Medical District, Pleasant Grove, Fair Park, DART's Red, Orange and Blue Lines and the Trinity Railway Express. Visit DART.org for DART service and schedule information.

## Days of Operation

The A-Train operates Monday-Saturday. There is NO service on Sundays.

DCTA does not operate on the following holidays, and service may be limited or modified on days surrounding the listed holidays.

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

## Crossing Safety

Call the Denton County Transportation Authority rail dispatch at 972-790-0495 if your car becomes stalled or stuck on the tracks for any reason or if the lights and gates are not operating properly. The dispatch number can easily be found on the silver signal control building (bungalow) located at each crossing. The crossings are identified by their unique DOT number also conveniently located on the bungalow adjacent to the signal.

## **Parking**

There is a 24-hour time limit on parking in all DCTA A-train station parking lots. Vehicles left on DCTA property for more than 24 hours will be subject to towing at the owners' expense.

All vehicles parking overnight at a DCTA facility must display the required overnight permit. To request an overnight permit visit www.dcta.net

## Stations

- Eulene Brock Downtown Denton Transit Center (DDTC)
- MedPark Station
- Highland Village/Lewisville Lake Station
- Old Town Station
- Hebron Station
- DART Trinity Mills Station (Green Line Connection)

#### Transit Destinations

- DFW International Airport
- Love Field Airport
- Amtrak
- MegaBus
- Greyhound Bus Station (Dallas)

# Regional Destinations

- Fair Park
- Dallas Zoo
- American Airlines Center
- Klyde Warren Park
- Perot Museum
- Fort Worth Zoo
- Fort Worth Stockyards

